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Alexandra Allison  
Alexandra Allison

PATENT

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant : Daniel F. Williams, et al.  
Application No. : 09/820,292  
Filed : March 27, 2001  
Title : APPARATUS, SYSTEMS AND METHODS FOR ONLINE,  
MULTI-PARCEL, MULTI-CARRIER, MULTI-SERVICE  
PARCEL RETURNS SHIPPING MANAGEMENT  
Grp./Div. : 3629  
Examiner : Plucinski, Jamisue A.  
Docket No. : PSTM0042/MRK

**AMENDMENT AND RESPONSE**

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

140 S. Lake Ave., Suite 312  
Pasadena, CA 91101-4710  
April 6, 2009

Commissioner:

This Amendment and Response is filed in reply to the Office Action, dated January 6, 2009, regarding the above-identified application. The Office Action set a three-month period for reply, namely, April 6, 2009. It is respectfully submitted that this Amendment and Response is timely filed because it is filed before the expiration of April 6, 2009. Reconsideration of the application in view of the Amendments and the Response and Remarks below is respectfully requested.

**Amendments to the Claims** are reflected in the **Listing of Claims** that begins on page 2 of this paper.

**Response and Remarks** begin on page 16 of this paper.